

# Meg Divringi

## Software Engineer

Walnut Creek, CA

[Linkedin](#) | [Github](#) | [Portfolio](#) | [Gmail](#)

### Software Engineer with a background in Startup Client Success

#### EDUCATION:

Oregon State University (Expected 2026) - Bachelor's in Computer Science

Diablo Valley College - Associate's Degree in Computer Science

San Francisco State University - Bachelor's in Creative Writing

#### TECHNICAL SKILLS:

JavaScript, C++, Python, HTML, CSS, TypeScript

React, Redux, Node.js, Express, TailwindCSS, PostgreSQL, ElephantSQL, Sequelize, Supabase, Plotly, VSCode, XCode

#### PROJECTS:

##### [Avocado](#) | [React](#) | [Redux](#) | [TailwindCSS](#) | [Plotly](#)

- Point of sale and database management system.
- Group project - Login, signup, dashboard queries, logic, and routing, slice creation and reducers logic, state persist setup, reporting routing and logic, Plotly implementation.

##### [Dalle](#) | [React](#) | [Redux](#) | [TypeScript](#) | [TailwindCSS](#)

- Add and remove art pieces to and from a cart.
- Solo project - Design and Implementation of React framework using Redux state library in TypeScript.

##### [Vote](#) | [JavaScript](#) | [CSS](#) | [EJS](#) | [PostgreSQL](#) | [Sequelize](#) | [BCrypt](#)

- Create a personal account, log in. Admins add, update, and delete new positions.
- Project Manager for two person team, backend server development, JavaScript logic to parse input, technical documentation.

##### [It's A Circus](#) | [JavaScript](#) | [CSS](#) | [HTML](#) | [TailwindCSS](#)

- Data pulled from public APIs via async/await functions.
- Solo project - Design and Implementation.

#### EXPERIENCE:

**DigitalCrafts** - Software Engineering Immersive (Nov 2022 - March 2023) - Atlanta, GA

**Glidian** - Head of Customer Success (Dec 2019 - Jan 2021) - Redwood City, CA

Ownership of integration requests, recurring calls, invoicing and deliverables.

Collaboration with Engineering to implement customer design requests and drive JIRA ticket prioritization.

Optimization and upkeep of Zendesk macros, Airtable insurance table, outstanding accounts receivable, and CS spreadsheets.

Management of Customer Success Specialist and Beacon Enrollment Specialist roles.

**TrueAccord** - Client Success Manager (Sept 2017 - Dec 2019) - San Francisco, CA

Client lifecycle operations - onboarding, profile creation and maintenance, implementation assessment and logic refactoring, Looker/MYSQL bespoke statements, 30+ monthly deliverables.

Google BigQuery SQL query logic design and platform oversight for cross-departmental quality control, code review, and implementation fault notification.

Zendesk platform rollout and HTML email design.

New hire foundational training.